



VON's programs and services support thousands of people in staying healthy, living well and remaining socially active and engaged within their communities.



Why VON?

VON is a highly trusted not-for-profit charity that delivers nursing care, in-home support, community support services (CSS) and primary health care to thousands of people in Ontario and Nova Scotia every day.

VON has been a leader and changemaker in Canadian health care since 1897, serving isolated and marginalized populations, bringing nursing right to their doorsteps.

Currently, 85,000 Canadians want home care and are not able to get it. VON works closely with our partners and communities to explore new relationships, new models of care and care delivery to keep our most vulnerable individuals out of long-term care and hospital, and help them to remain healthy and engaged in their communities.

We support clients where they need us

Our dedicated team of nurses, personal support workers, continuing care assistants, therapists, volunteers and other service providers care for people in their homes, in the community, and virtually.

We are well known for our care of older adults, but we also:

- serve children through our nurse practitioner clinics, eHomecare paediatric shift program, Ontario Student Nutrition Program and Family Supports: Familyhome program
- provide care to individuals with chronic conditions and those with intellectual or cognitive challenges
- treat individuals recovering from wounds, injuries and hospital stays

Nursing care

VON nurses offer a wide range of in-home nursing care and collaborate with community health teams to provide client-centred health care in homes, community settings and clinics. Our Nurse Practitioner clinics improve access to primary care, and our community-based nursing clinics provide access to wound care, medication administration, dressing changes, pain and symptom management and more.

Home support

Our home support services are tailored to each individual, but might include personal hygiene care, assistance with routine activities of daily living, such as toileting and eating, essential homemaking services and safety checks.

Community support services

Our community support services help clients to live independently in their communities. Programs may also reduce the burden on family caregivers and various parts of the healthcare system. We work to understand the needs of the diverse populations we serve and are trusted by our clients. Services we offer include Assisted Living, Adult Day Programs, Meals on Wheels, Transportation, homemaking, exercise and falls prevention programs, caregiver support, bereavement services and hospice and palliative care programs.

VON at a glance:

- 712,768 meals delivered
- 18,781,704 breakfasts and snacks to students
- 1,357,950 hours of nursing care
- 1,572,432 hours of home support
- 77,205 attendance days in Adult Day programs
- 58,742 rides for clients
- 265,571 Assisted Living resident days

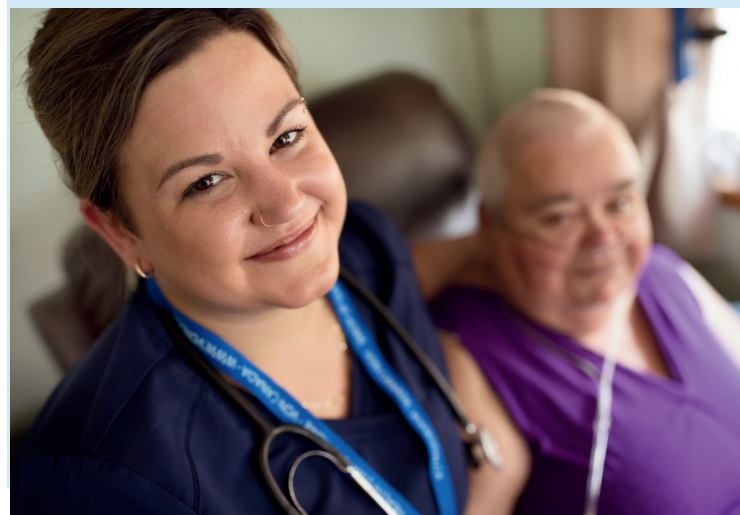
*(2022-23 stats)

Not all services are available at all VON sites. For more information and to view the services available in your area, please contact your local VON office. or visit www.von.ca

We are looking to the future

VON has been providing nursing care for over a century, but our eyes are clearly set on the future.

We look forward to bringing quality home and community care to more clients and their families in more communities. We are working with government and other funders, community and system partners and Ontario Health Teams (OHTs) to design and implement creative initiatives to address health system challenges. Examples of innovative programs and services include: VON Connect, a cloud-based digital health solution; community nursing clinics for ambulatory clients; new models of care, such as neighbourhood hubs; programs to ease the transition from hospital to home; Community Aging in Place, Advancing Better Living for Elders (CAPABLE), which improves quality of life and in-home safety and function for seniors, culturally suitable Meals on Wheels offerings; a Hospice at Home palliative care partnership with Aamjiwnaang community members; and specialized wound, ostomy and continence care.



Charitable number:
129 482 493 RR0001

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