



# MYVON Donor Impact Report

A year of care and connection thanks to you!



## Filling stomachs *and* hearts

As a driver for VON's Meals on Wheels program, David knows that filling the freezers of the clients he visits is only part of the job. The meals are important to those who rely on the nourishing food he delivers, but the connections he makes are just as vital.

Because not only does David take time to visit with his clients, he also watches out for them.

"I notice when someone seems down or under the weather," he explains. "If anything seems off, I advocate for them."

**Because of you, thousands of clients know they can rely on our care and support.**



"Every client delivery that I make gives me a sense of community helpfulness. Knowing that I might be the only person they see in a week and that we are providing sustenance for them to continue their journey, warms my heart."

— David Dezan  
Driver, Frozen Meal on Wheels



932,139

meals delivered by Meals on Wheels to clients' homes



20,121,335

student breakfasts provided in Ontario

# Innovating care delivery, thanks to you!



This year, you helped VON launch programs like a “Neighbourhood Hub” model of care in Sarnia, Ontario that’s changing everything for the clients who access its services.

How does it work? A consistent care team provides personal support services to clients in a specific geographical area that has a high concentration of home care clients. Not only is the hub helping clients get the consistent care they need,

thanks to frequent virtual and in-person check-ins, but it also offers unscheduled emergency care.

As a result, the pilot program is easing the burden on local emergency rooms and helping clients remain safely at home rather than having to move into long-term care facilities.

**When you support VON, you make so much more possible!**



Tell us about it!

Have a VON experience you want to share?  
Email us at [fd@von.ca](mailto:fd@von.ca)

The year at a glance:



1,320,185

hours of nursing care delivered in homes and community clinics



1,698,625

hours of home support to keep clients living independently at home



279,822

hours of compassionate assisted living care in Ontario



662,597

hours of Adult Day Program respite



66,080

rides to prevent isolation and keep clients engaged in their communities



97% client satisfaction